



**Mount  
Sinai**

*Kravis Children's Hospital*

**Courteous  
Attentive  
Respectful and Resourceful  
Enthusiastic  
Safe**

## Visiting Guidelines for Family and Friends

The Mount Sinai Kravis Children's Hospital delivers patient and family centered care. We recognize that the family plays a vital role in the patient's well-being, and we encourage family participation. Primary caregivers are called "partners in care" and are encouraged to stay with the patient as much as possible. Each pediatric patient will have two designated partners in care.

**Partners in care** may be biological, step, or adoptive parent/s. They can be legal guardians or the patient's primary caretakers. Patients 18 years and older may choose their own partners in care. Two ID badges will be issued for each pediatric patient, one for each partner in care; simply show your ID badge to the security guard to speed your entry into the hospital.

**A family member** is anyone identified by the patient or parent as related by blood, marriage, or an emotional or legal bond. Family members must stop at the security desk on entering the hospital.

**A visitor** is someone not identified by the patient or parent as family and may include a neighbor, friend, classmate, or acquaintance. Visitors must stop at the security desk on entering the hospital.

### General Guidelines for anyone visiting a pediatric patient

In order to protect patients from infection and to promote a healing environment, we ask that you:

- Be free from colds, fever, upper respiratory infections such as the flu, or recent exposure to someone with chicken pox;
- Respect the "quiet time" period on your patient's inpatient floor;
- Follow the isolation procedures in place for the patient (gown, gloves, mask) to prevent re-infection;
- Use hand sanitizer or wash your hands on entering the unit;
- Leave the unit or room, if asked, by a healthcare provider or the patient.

### Guidelines for visiting a pediatric unit (P4, P5, PICU)

- At least one partner in care is encouraged to stay with the patient 24 hours a day;
- One partner in care may sleep at the bedside;
- Visiting hours are from 9:00 a.m. to 9:00 p.m. for everyone except partners in care;
- Visiting children under 14 must be accompanied by an adult;
- Children under 18, including siblings, may not spend the night;
- Visitors and family (not including partners in care) should be limited to two at a time.

**Special Arrangements** for additional family and visitors can be made for holidays, special occasions, or medical conditions. Speak to your child's nurse, social worker or child life specialist to make arrangements.